

ACCESS Center Annual Report

2014-2015

Coordinated by ACCESS Center Janice Medrano, Educational Advisor

2015

ACCESS SURVEY

SAMPLE STUDENT SATISFACTION SURVEY Graduate Satisfaction Survey

Program of Study: _____

Please check one of the following: _____GED ____Certificate _____Associate Degree

Please indicate your level of agreement with the following statements.

	Poor	Fair	Goo	Exce
Quality of courses taken toward your program				
Quality of instruction in your program				
Did Faculty play a supportive role in your learning experience				
Quality of our Admissions Department				
Quality of our Student Success Center				
Quality of Registration Department				
Quality of our Financial Aid Department				
Quality of our Fiscal Office				
Overall, I would say my experience at LCC has been a positive				
one				

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Do you feel there are any changes that LCC can make to improve the student experience? Yes \bigcirc NO \bigcirc

If you could change on thing about your experience at LCC, what would it be and why?

Would you recommend LCC to friends and family? Yes O NO O

Graduate Satisfaction Survey

Type of degree received:

_____GED ____28_Certificate ____35___Associate Degree

Please indicate your level of agreement with the following statements.				ent
	Poor	Fair	Good	Excellent
Quality of courses taken toward your program	0	2	25	36
Quality of instruction in your program	3	3	37	20
Did Faculty play a supportive role in your learning experience	0	1	22	40
Quality of our Admissions Department	0	3	18	42
Quality of our Student Success Center	0	2	20	40
Quality of Registration Department	0	2	20	40
Quality of our Financial Aid Department	1	0	21	39
Quality of our Fiscal Office	0	0	21	41
Overall, I would say my experience at LCC has been a positive	0	2	19	41
one				

Do you feel there are any changes that LCC can make to improve the student experience?

Yes__11____ NO__50____

If you could change on thing about your experience at LCC, what would it be and why?

- Enhance materials and resources being used
- More clinical to learn
- Updated material on books and computers
- Enjoyed time at LCC
- More classes online

- Wouldn't change anything
- Done nursing instead
- Better computer system
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Would you recommend LCC to friends and family?

Yes <u>53</u> NO <u>5</u>