



Luna Community College: "The People's College"

Becoming the Premier Rural Community College in America

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**Luna
Community
College's
Title V
Mission:**

"Developing a comprehensive online learning network for rural, time and place-bound students."

Title V Staff
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Larry Paiz,
Instructional Designer
John Tiernan,
Online Student Services Developer
Rick Roybal,
Distance Education Technician

Title V Springer Lab Up and Running

"Developing a comprehensive online learning network for rural, time and place-bound students."

Luna Community College has implemented the distance learning system in providing academic support and student services that will expand educational access to Springer with a new computer lab. This lab strengthens LCC's technological infrastructure to serve as an instructional site for distance students. Twelve computers, headsets (for Wimba—live chat), printer scanner and 12 workstations are now in place for pilot testing of online courses and online student services.



▲ Pictured above: Smart Lab in Springer before installation of workstations and set-up of computers.

Rick Roybal, distance education technician, and John Tiernan, online student services developer, worked diligently to get all lab components in place for the start of the spring semester. The Springer lab is the first to be created for the Year 2 initiative. Year 3 brings the Pecos Smart Lab followed by the Mora lab in Year 4. The last year of the Title V grant will include a Smart Lab at the Santa Rosa site. With all labs completed for the five years, students will be able to take more online courses at the convenience of an offsite student smart lab.



◀ Pictured left: Springer Student Smart Lab during installation of cable.

▼ Pictured below: Springer Student Smart Lab complete and ready for use by students and faculty.



Student Calling

Michelle Bencomo, administrative assistant, has started calling all students who are taking online courses this spring semester. This will enable the Title V staff to get specific information in regards to students who might be experiencing trouble logging in to Blackboard, using tools needed for online course delivery such as Wimba (live chat), discussion sessions, assignments, etc. The courtesy call also lets Title V staff know how the students are enjoying their online courses and if there are any areas needing improvement for the successful delivery of online courses.

