



ACCESS Center Annual Report

2012-2013

Coordinated by ACCESS Center
Janice Medrano, Student Services Advisor

**SAMPLE
STUDENT SATISFACTION SURVEY**

2013

ACCESS SURVEYS

Graduate Satisfaction Survey

Program of Study: _____

Please check one of the following:

____ GED ____ Certificate ____ Associate Degree

Please indicate your level of agreement with the following statements

	Poor	Fair	Good	Excellent
Quality of courses taken towards your program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of instruction in your program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Did Faculty play a supportive role in your learning experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of our Admissions Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of our ACCESS Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of our Registration Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of our Financial Aid Department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of our Fiscal Office	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall, I would say my experience at LCC has been a positive one.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Do you feel there are any changes that LCC can make to improve the student experience? Yes No

If yes, please explain: _____

If you could change one thing about your experience at LCC, what would it be and why? _____

Would you recommend LCC to friends and family?

Yes No

GRADUATE SATISFACTION SURVEY

Type of degree received:

0 GED 44 Certificate 32 Associate

	Poor	Fair	Good	Excellent
Quality of courses taken towards your program	0	8	31	36
Quality of instruction in your program	0	9	30	35
Did Faculty play a supportive role in your learning experience	0	10	25	39
Quality of our Admissions Department	1	5	30	38
Quality of our ACCESS Center	1	4	25	43
Quality of our Registration Department	1	3	29	41
Quality of our Financial Aid Department	2	4	27	41
Quality of our Fiscal Office	0	6	23	45
Overall, I would say my experience at LCC has been a positive one.	2	3	22	47

Do you feel there are any changes that LCC can make to improve the student experience?

Yes 19 No 50

If you could change one thing about your experience at LCC, what would it be and why?

- changing majors
- longer hours in the tutor labs
- more classes at the Santa Rosa branch
- Get financial aid sooner due to clinical
- Late hours on the tutoring lab and a coffee shop
- Better experience in my 2nd year of nursing
- Main campus worried about paper work not student success
- Hands on training
- Classes for fun to add knowledge
- Great experience
- Not enough classes offered for some programs
- Day care follow the same hours as the school, and not pay for classes not required for graduation
- More lab equipment
- More advantages using the Santa Rosa site
- No change
- More food varieties
- Unorganized program need more instruction

Would you recommend LCC to friends and family?

Yes 68 No 4