



## **ACCESS Center Annual Report**

**2013-2014**

Coordinated by ACCESS Center  
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**2014**

**ACCESS SURVEY**

**SAMPLE  
STUDENT SATISFACTION SURVEY**

## Graduate Satisfaction Survey

Program of Study: \_\_\_\_\_

Please check one of the following:

\_\_\_\_\_ GED      \_\_\_\_\_ Certificate      \_\_\_\_\_ Associate Degree

**Please indicate your level of agreement with the following statements.**

	Poor	Fair	Good	Excellent
Quality of courses taken toward your program				
Quality of instruction in your program				
Did Faculty play a supportive role in your learning experience				
Quality of our Admissions Department				
Quality of our Student Success Center				
Quality of Registration Department				
Quality of our Financial Aid Department				
Quality of our Fiscal Office				
Overall, I would say my experience at LCC has been a positive one				

Do you feel there are any changes that LCC can make to improve the student experience? Yes  NO

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

If you could change on thing about your experience at LCC, what would it be and why?

\_\_\_\_\_

\_\_\_\_\_

Would you recommend LCC to friends and family? Yes  NO

## Graduate Satisfaction Survey

\_\_\_\_\_ GED      \_\_\_\_\_ 58 \_\_\_\_\_ Certificate      \_\_\_\_\_ 62 \_\_\_\_\_ Associate Degree

**Please indicate your level of agreement with the following statements.**

	Poor	Fair	Good	Excellent
Quality of courses taken toward your program	0	3	51	63
Quality of instruction in your program	8	50	60	0
Did Faculty play a supportive role in your learning experience	0	7	61	76
Quality of our Admissions Department	3	6	59	59
Quality of our Student Success Center	2	5	54	65
Quality of Registration Department	2	3	59	62
Quality of Financial Aid Department	2	5	58	78
Quality of our Fiscal Office	1	4	59	61
Overall, I would say my experience at LCC has a positive one	1	3	42	67

Do you feel there are any changes that LCC can make to improve the student experience?

Yes \_\_\_\_\_ 21 \_\_\_\_\_      NO \_\_\_\_\_ 87 \_\_\_\_\_

- Disbursements should be at beginning of semester
- Tell security to stop locking doors and turning off lights when students are present
- Better explanation on what to do for Financial Aid
- Early interventions to help student succeed
- Make computer available on weekends, frequent updates, more speed
- My youngest is in HS but I have to clear preschool, no one available to clear him
- Inter departmental cooperation and technical support
- Course offering is sad, was forced from EET to Pre Engineering
- Instructors need more student involvement
- More educational field trips
- More extracurricular activities
- Keep computer equipment up to date and working
- Implement change in Nursing Program, high fail

If you could change on thing about your experience at LCC, what would it be and why?

- Simplify registration
- Control location
- Treat all students equal
- Better direction in the trade area
- Better explanation of certificate graduation
- More instructors to assist in tutoring
- Better Parking
- Make things more challenging
- Finish in two years
- Better Wi-Fi
- Have enough computers for all students in class
- More faculty involvement
- More classes
- More knowledge about preparing for boards
- Environmental science was disorganized
- Everything continue to be the best for students
- Improve organization, fewer surprises
- Receive more help that is available
- Utilizing satellite in Santa Rosa due to traveling
- Communication within the nursing program to help with program instead of General Science
- Make it feel more like a college campus
- Nursing Department be more organized. It is a mess.
- More online classes starting when I was younger
- The fake politics
- Start education earlier and take a few more classes for the future
- I would attend another school, my time was wasted
- Staff Morale
- Faculty involvement
- Different times for all classes

Would you recommend LCC to friends and family?

Yes 116

NO \_\_\_\_\_