



# **ACCESS Center Annual Report**

**2015-2016**

Coordinated by Student Success Center  
Janice Medrano, Student Services Advisor

**2016**

**Student Success Survey**

**SAMPLE  
STUDENT SATISFACTION SURVEY**

## Graduate Satisfaction Survey

Program of Study: \_\_\_\_\_

Please check one of the following:

\_\_\_\_\_ GED      \_\_\_\_\_ Certificate      \_\_\_\_\_ Associate Degree

**Please indicate your level of agreement with the following statements.**

	Poor	Fair	Good	Excellent
Quality of courses taken toward your program				
Quality of instruction in your program				
Did Faculty play a supportive role in your learning experience				
Quality of our Admissions Department				
Quality of our Student Success Center				
Quality of Registration Department				
Quality of our Financial Aid Department				
Quality of our Fiscal Office				
Overall, I would say my experience at LCC has been a positive one				

Do you feel there are any changes that LCC can make to improve the student experience? Yes  NO

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

If you could change on thing about your experience at LCC, what would it be and why?

\_\_\_\_\_

\_\_\_\_\_

Would you recommend LCC to friends and family? Yes  NO

## Graduate Satisfaction Survey

Type of degree received:

\_\_\_\_\_ GED          \_\_\_\_\_ 55 \_\_\_\_\_ Certificate          \_\_\_\_\_ 95 \_\_\_\_\_ Associate Degree

**Please indicate your level of agreement with the following statements.**

	Poor	Fair	Good	Excellent
Quality of courses taken toward your program	1	8	52	78
Quality of instruction in your program	7	49	79	0
Did Faculty play a supportive role in your learning experience	3	10	47	79
Quality of our Admissions Department	1	3	56	78
Quality of our Student Success Center	1	4	52	82
Quality of Registration Department	3	3	51	82
Quality of our Financial Aid Department	3	4	41	89
Quality of our Fiscal Office	2	4	52	81
Overall, I would say my experience at LCC has been a positive one	4	4	38	93

Do you feel there are any changes that LCC can make to improve the student experience?

Yes \_\_\_\_\_ 21 \_\_\_\_\_          NO \_\_\_\_\_ 111 \_\_\_\_\_

- Counseling and guidance
- More structured program like CJ
- Changes need to be made in the higher up area
- Administration and President need help with professionalism
- Get a good president
- Need to learn to get to know the students
- Bring instructors that wan to have a stronger program

- Better and detailed collision tools
- Enough equipment and supplies for every student
- More core classes would be helpful
- Financial Aid should be easier
- Better desks in the computer lab
- Provide paper more the copy machine for students
- More classes available
- More campus activities
- More sports for students
- Better online program

If you could change on thing about your experience at LCC, what would it be and why?

- Started school earlier
- More interaction on the campus for the students
- Overall very good
- No changes
- No changes received everything to succeed
- Higher quality faculty in Nursing department
- More tests online
- More staff
- General Studies capstone waste of time and money
- Staff be shown more appreciation
- Fun and activities
- More lectures and instruction
- Take more classes so I could change certificates
- More planning and organization
- Would of attended LCC sooner
- Luna is great wouldn't change anything
- Enjoyed time at LCC and plan to come back
- Class scheduling make more open time for students

- Always had a great experience
- Financial aid process is ridiculous
- Better materials in Nursing program
- Would of started in High school to finish sooner
- Program or activities to keep students on campus
- Change the hours of the labs
- Hard process to graduate
- Different teachers for the same courses
- More online classes
- Wanda and staff are very helpful
- More student activities

Would you recommend LCC to friends and family?

Yes 134

NO 6