



Student Success Center Annual Report

2016-2017

Coordinated by Student Success Center
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2017

Student Success Survey

**SAMPLE
STUDENT SATISFACTION SURVEY**

Graduate Satisfaction Survey

Program of Study: _____

Please check one of the following:

_____ GED _____ Certificate _____ Associate Degree

Please indicate your level of agreement with the following statements.

	Poor	Fair	Good	Excellent
Quality of courses taken toward your program				
Quality of instruction in your program				
Did Faculty play a supportive role in your learning experience				
Quality of our Admissions Department				
Quality of our Student Success Center				
Quality of Registration Department				
Quality of our Financial Aid Department				
Quality of our Fiscal Office				
Overall, I would say my experience at LCC has been a positive one				

Do you feel there are any changes that LCC can make to improve the student experience? Yes NO

If you could change on thing about your experience at LCC, what would it be and why?

Would you recommend LCC to friends and family? Yes NO

Graduate Satisfaction Survey

Type of degree received:

___ 1 ___ GED ___ 49 ___ Certificate ___ 51 ___ Associate Degree

Please indicate your level of agreement with the following statements.

	Poor	Fair	Good	Excellent
Quality of courses taken toward your program	1	3	46	51
Quality of instruction in your program	4	45	50	0
Did Faculty play a supportive role in your learning experience	1	5	41	54
Quality of our Admissions Department	0	3	47	51
Quality of our Student Success Center	0	3	44	53
Quality of Registration Department	1	4	48	47
Quality of our Financial Aid Department	0	3	39	56
Quality of our Fiscal Office	0	3	46	49
Overall, I would say my experience at LCC has been a positive one	0	5	37	59

Do you feel there are any changes that LCC can make to improve the student experience?

Yes ___ 15 ___ NO ___ 81 ___

- Better communication
- Have a shuttle to Luna
- More core classes would be helpful
- Better and qualified teachers
- Bring back cafeteria
- Make sure students are taking the right courses
- More hands on in computer classes
- More out of classroom learning opportunities
- Offer more building trade courses

- Better instructors

If you could change on thing about your experience at LCC, what would it be and why?

- More courses offered with more sections available
- More interaction on the campus for the students
- Overall very good
- No changes
- Bring back cafeteria, coffee shop to expensive
- More computer access
- More scholarships for students that don't get Financial Aid
- More classes in program
- Double major
- More online courses
- Variety of class times
- LCC good the way it is
- More involved in student life
- When instructors are out let students know before class
- More programs offered
- More classes per semester
- Not having to wait till a course is offered
- Experience was helpful and positive

Would you recommend LCC to friends and family?

Yes 98

NO 5