

Automotive Collision Repair Technology Certificate 2017/2018



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Auto Collision

Certificate

Minimum of 36 Credit Hours

Program Goals

The goal of this program is to educate students to become entry level Automotive Collision Repair technicians.

2015/18 Curriculum Profile(see attached link) or Appendix A

The automotive collision repair technology certificate program is designed in conjunction with the Automotive Technology and the Welding Technology programs to produce a highly knowledgeable and skilled entry level collision repair technician. The program covers all aspects of auto body repairs, metalworking, plastic repairs, panel replacements, restoration, refinishing, custom refinishing, basic structural repairs, damage estimating, student portfolio design and collision repair shop management.

The program follows the Automotive Service Excellence (ASE) and the National Automotive Technician Education Foundation (NATEF) curriculum standards. Upon completion of this program a student will receive a certificate and may be eligible to take the Automotive Service Excellence (ASE) certification test.

Completion of this certificate can be applied toward the Associate of Applied Science Degree in Vocational/Technical Studies.

Institutional Proficiency Requirements

In addition to the courses listed below for this program of study, students must also complete institutional proficiencies of ENG095, MATH075 and READ095 that are outlined in the current Catalog to meet all graduation requirements.

Program Map

The program map marks courses that are scheduled by semester in order to complete this degree within one year. Refer to Appendix A for the program map.



Professional Development

The program was in a state of flux as an emergency fulltime instructor needed to be hired at the start of the spring 2018 semester. Therefore, the new hire was busy creating a quality based educational program and did not have time to attend PDP workshops.

Courses Offered by Semester

Fall 2017

CRT100 01 3.0	CRT105 01 3.0	CRT130 01 3.0 Auto
Introduction to Collision	Introduction to Refinishing	Restoration and Customizing
Repair		_
CRT130 02 3.0 Auto		
Restoration and Customizing		

Spring 2018

CRT100 02 3.0	CRT115 01	3.0	Metal	CRT120 01	3.0	Collision
Introduction to Collision	Working			Repair II		
RepairF- 01/16/18 -						
05/11/18						
CRT125 01 3.0	CRT130 01	3.0	Auto			
Refinishing II	Restoration a	nd Custo	mizing			

Summer 2018

CRT11001	3.0	Collision
Repair Shop N	M anager	nent

Retention Rates Fall to Spring

	Total Fall Enrollment #*	Spring Enrollment
2015-16	51	50
2016-17	29	56
2017-18	39	36



Program Student Enrollment (Three-Year Annual Trend)

2015/2016	2016/2017	2017/18	
119	109	92	

Fall By Course

Course	Credit	# Students Enrolled	Student Credit Hours
CRT100 01 Introduction to	3	7	21
Collision Repair			
CRT105 01	3	5	15
Introduction to			
Refinishing			
CDT430.04	3	13	39
CRT130 01			
Auto			
Restoration and			
Customizing	3	14	42
CRT130 02	3	14	42
Auto			
Restoration and			
Customizing			
AUTO120 Engine	5	5	25
Repair			
S .			



Course	Credit	# Students Enrolled	Student Credit Hours
CRT100 02 3.	0 3	6	18
Introducti	on to		
Collision Repair			
CRT115 01 3.	0 3	5	15
Metal Wo	rking		
	3	9	27
CRT120 01 3.	0		
Collision Repair II			
	3	6	18
CRT125 01 3.0	0		
Refinishing II			
	3	10	30
CRT130 01 3.0)		
Auto Restoration a	nd		
Customizing			

Summer By Course

Course		Credit	# Students Enrolled	Student Credit Hours	
CRT110 01	3.0	2	17	34	
Collision Repa	air Shop				
Management					

Student Graduation (Three-Year Annual Trend)

2015/2016	2016/2017	2017/18	
3	1	0	



Synopsis of Significant Findings

- Number of graduates has steadily declined in last three years.
- Newly hired fulltime instructor has credentials to increase graduating numbers.
- Car restoration is the most popular class in CRT.

Program Improvement Plans Implemented or In-Progress

- NATEF certification needs to be monitored so that program does not lose its certification.
- The advisory board needs to be re-formed.

Advisory Committee Work

• The new advisory board needs to meet on a regular basis each semester. The meetings should be recorded in formal notes that will then be turned in to the Vocational Education office at LCC to be sure they are on file and readily available to the director and the institution.

Student Advisement by Semester

- Lack of updating advisement notes on the LCC portal.
- There is an uncertainty of whose job this will be regarding advisement as the department has yet to hire an advisor. Full-time instructors do advise students in their programs, but the Vocational Education Department needs to make hiring a department advisor a priority in the 2018/2019 academic year.



Yearly Return on Investment **Revenue**

		Total Students	Student Credit Hours	Tier	Tier Funding total (SCH X \$199)	Tuition (\$38 X # of Students)	Total Revenue
Auto Collision-REVENUE							
CRT100 01		7	21	199	\$4,179	\$266	\$4,445
CRT105		5	15	199	\$2,985	\$190	\$3,175
CRT130		14	42	199	\$8,358	\$532	\$8,890
AUTO120		5	25	199	\$4,975	\$190	\$5,165
CRT100 02		6	18	199	\$3,582	\$228	\$3,810
CRT110		17	34	199	\$6,766	\$646	\$7,412
CRT115 01		5	15	199	\$2,985	\$190	\$3,175
CRT120 02		9	27	199	\$5,373	\$342	\$5,715
CRT125 01		6	18	199	\$3,582	\$228	\$3,810
CRT130		10	30	199	\$5,970	\$380	\$6,350
	Totals	84	245		\$48,755	\$3,192	\$51,947



Costs

FT Laster stars		Laterator Calcus		0 1 10 1 52054	T
FT Instructor		Instructor Salary	Fringe	Operational Costs 63&64	Total Costs
PT Instructor					
Anthony Baca		\$1,300.00	\$ 49.72	\$2,466.00	\$3,816
Gilbert Martinez		\$1,650.00	\$1,272.87	\$ 500.00	3422.87
	Totals	\$2,950.00	\$1,322.59	\$2,966.00	\$7,239

Class Cost Per Student (e.g., Revenue-Costs/students enrolled)

\$532

Include Cost per Graduate (e.g., Revenue-Costs/students graduated this year)

\$0

Alumni Surveys

- Vocational Trades needs to create a format for the Alumni surveys.
- There is no survey taking place.

Program Learning Assessment Plan

No assessment data was collected for this academic year due to the change in faculty.

Student Alumni

- Vocational Trades needs to create a format for the student alumni to help the advisor and the institution stay in contact with alumni.
- Examples. Where do they go? If they Transfer or go straight into a job; if a job, list job, if a transfer, list college.



Curriculum Committee Work

No courses were submitted to the curriculum committee.

Final Program Approvals (Board of trustees) approvals to move program forward N/A

Accreditation

The program successfully maintained its **NCCER & NATEF** accreditation. The re-accreditation site-visit will be in 2021.

Evaluation of the Program Summary

- Director and instructor must collaborate on maintaining the NATEF accreditation for Auto Collision Program.
- The new fulltime faculty member is committed to increasing the graduating rates for CRT.
- The new faculty member has the credentials and experience to reestablish the ethos of the program.
- No significant assessment data was collected or analyzed due to the change in faculty. The new faculty member is committed to collecting and analyzing assessment data. Assessment tools are included in Appendix B.
- A formal advisory board is needed.
- Ensure that we have qualified instructors.
- Have the book store carry affordable tool set for students (financial aid voucher to pay for tools).



Appendix A: Program Map and Curriculum Profile

Automotive Collision Repair Technology

Term 1 / Fall Semester	Credits	Term 2 / Spring Semester	Credits
AUTO100 Automotive	4	AUTO154 Steering and Suspension	4
Fundamentals			
CRT100 Introduction to Collision	3	CRT120 Collision Repair II	3
Repair			
CRT105 Introduction to	3	CRT125 Refinishing II	3
Refinishing			
CRT110 Collision Repair Shop	3	CRT140 Estimation for Collision	3
Management		Repair	
CRT115 Metal Working	3	CRT150 Structural Analysis and	3
		Damage Repair	
Semester Total	16	Semester Total	16
Milestones		Milestones	
Complete Math 075		Complete all Term 2 courses with	10.00
		a letter "C" grade or better	
Meet with Advisor		Complete ENG 098 if needed	
Accumulate 15 or more credits		Meet with Advisor	
Maintain a 2.0 GPA or higher		Accumulate 30 or more Credits	
Complete ENG 078 and/or ENG		Maintain a 2.0 GPA or higher	
098			
Enroll in Term 2		Enroll in Tern 3 if needed	
Term 3/Fall Semester	Credits		
APPROVED ELECTIVE	3		
CRT295 CRT Capstone	1		
Semester Total	4		
Milestones			
Complete all Term 3 courses			
with a letter "C" grade or better			
Meet with Advisor			
Accumulate 36 credits to			
complete			
Maintain a 2.0 GPA or Higher			
Apply for graduation			
Graduate with a certificate			



Appendix B: Program and Student Assessment of Learning



Summary

The Automotive Collision Repair Program utilizes various methods to assess student performance. These include but are not limited to quizzes, midterm and final exams, and varied Job Assessment Rubric forms. Sample rubric forms are included in this packet.

Luna Community College

Automotive Collision Repair Curriculum Profile 2015-2018

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Program Goal:

The goal of this program is to educate students to become entry level Automotive Collision Repair technicians.

Automotive Collision Repair Technology

Certificate

The automotive collision repair technology certificate program is designed in conjunction with the automotive technology and the welding technology programs to produce a highly knowledgeable and skilled entry level collision repair technician. The program covers all aspects of auto body repairs, metalworking, plastic repairs, panel replacements, restoration, refinishing, custom refinishing, basic structural repairs, damage estimating, student portfolio design and collision repair shop management.

The program follows the Automotive Service Excellence (ASE) and the National Automotive Technician Education Foundation (NATEF) curriculum standards. Upon completion of this program a student will receive a certificate and may be eligible to take the Automotive Service Excellence (ASE) certification test.

Completion of this certificate can be applied toward the Associate of Applied Science Degree in Vocational/Technical Studies.

Institutional Proficiency Requirements

Certificate Requirements -

In addition to the courses listed below for this program of study, students must also complete institutional proficiencies of <u>ENG095</u>, <u>MATH075</u> and <u>READ095</u> that are outlined on page 77of the LCC 2012-2015 Catalog to meet all graduation requirements.

36 Credit Hours

Confineate N	requirements -	36 Credit Hours
Program Re	equirements	(33 hours)
AUTO100	Automotive Fundamentals	4
AUTO154	Steering and Suspension	4
CRT100	Introduction to Collision Repair	3
CRT105	Introduction to Refinishing	3
CRT110	Collision Repair Shop Management	3
CRT115	Metal Working	3
CRT120	Collision Repair II	3
CRT125	Refinishing II	3
CRT130	Auto Restoration and Customizing	3
CRT140	Estimation for Collision Repair	3
CRT295	CRT Capstone	1
Approved Ele	ectives	(3 hours)
AUTO104	Electrical and Electronic Systems I	5
CRT135	Introduction to Airbrushing	3
SMET105	Computer Use for Technology	3
WLED105	Introduction to Welding	3

AUTO100: Automotive Fundamentals (4 credits)

This course provides the foundation of automotive technology with basic engine theory and operation. Includes lubrication and cooling systems, standards for safety and shop operations, also covers tools and supplies used in the industry. Maintenance procedures and schedules are also covered along with diagnostic concepts. Use of information systems, both printed and computer based, is covered. Industry opportunities and trends are covered along with customer service and professionalism. Practical applications are covered.

Learning Objectives:

- Students will take and pass safety tests, students will learn and comprehend the colors pertaining to OSHA.
- Explain how to properly use equipment in the Automotive shop.
- Identify the different subsystems in the Automobile.
- Identify ASE (Automotive Service Excellence) tests needed to become certified in any of the 8 areas.
- Identify hand tools, and power tools used and how to properly use them.
- Describe how to properly fill out work orders and how to use the different types of diagnostic charts.
- Recognize electrical and electronic circuits in the Automobile
- Identify bolts, and know how to make and repair threads.
- Properly check fluids, know the importance of maintenance, and how to perform an oil change.

Learning Outcomes

- Students will take and pass all safety tests with 100%
- Students will know the components of subsystems of a vehicle
- Students will use hand tools and power tools properly
- A jumper wire will be made by the students, and will know how to use the jumper wire
- Students will be able to identify bolts and know how to make threads in metal for the

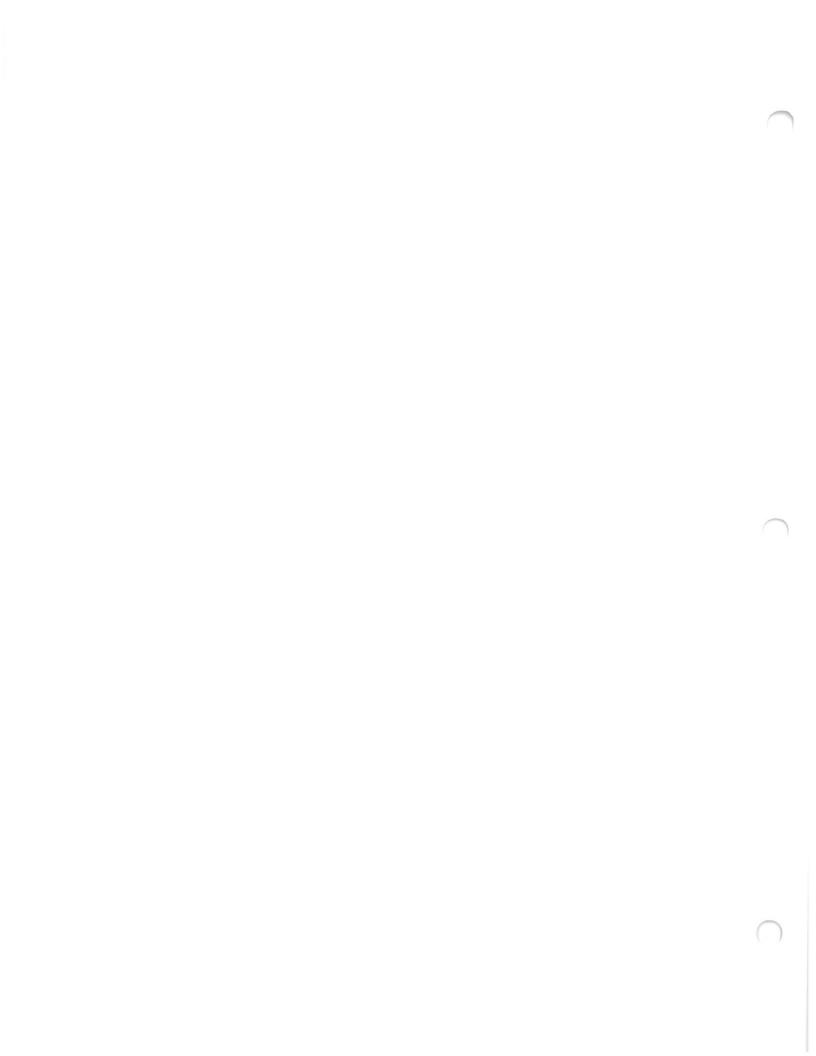
bolts

AUTO104: Electrical and Electronic Systems I (5 credits)

This course covers basic automotive electricity, electronics fundamentals, theory and applications for automotive circuits. This course will also cover diagnosis and repair of electrical systems and schematic study. Battery, starting and charging systems are specifically studied in this course. Corequisite: AUTO100.

Learning Objectives:

- Will know how to compare voltage, current, and resistance. Will also know how to perform fundamental electrical tests.
- Visually inspect battery, perform basic battery test, safety practices of battery removal, installation, and proper procedure for jumping a battery.
- Describe the safety practices that should be followed when diagnosing, testing, and repairing a starter motor. Adjust a neutral safety switch.
- Inspect, diagnose, remove, and repair charging system components properly and safely.
- Properly inspect, diagnose, and repair ignition system components.



Learning Outcomes

- Students will know how to use a multimeter to perform basic electrical tests
- Will perform a battery inspection and procedures for battery replacement
- Will properly disassemble and reassemble a starter
- Will properly remove and replace an alternator
- Will know how to test electrical components

AUTO154: Steering and Suspension (4 credits)

This course will provide a foundation to the automotive chassis system, including the fundamentals of the chassis system. The course includes theory, inspecting and diagnosing practices with an emphasis on safety, along with the repair procedures and specific equipment operation. Alignment procedures will also be covered. Corequisite: <u>AUTO100</u>.

Learning Objectives:

- Identify the parts of a tire and wheel.
- Identify and describe the major parts of a suspension system.
- Diagnose problems relating to a suspension system.
- Compare the differences between a linkage steering and a rack and pinion steering system.
- Describe caster, camber, and toe adjustment.

Learning Outcomes

- Students will know how to properly mount and dismount tires
- Will know how to properly inspect and replace shocks and struts
- Will know how to properly inspect and replace suspension components
- Will know how to inspect and replace a rack and pinion steering
- Will know how to perform an alignment

CRT100: Introduction to Collision Repair (3 credits)

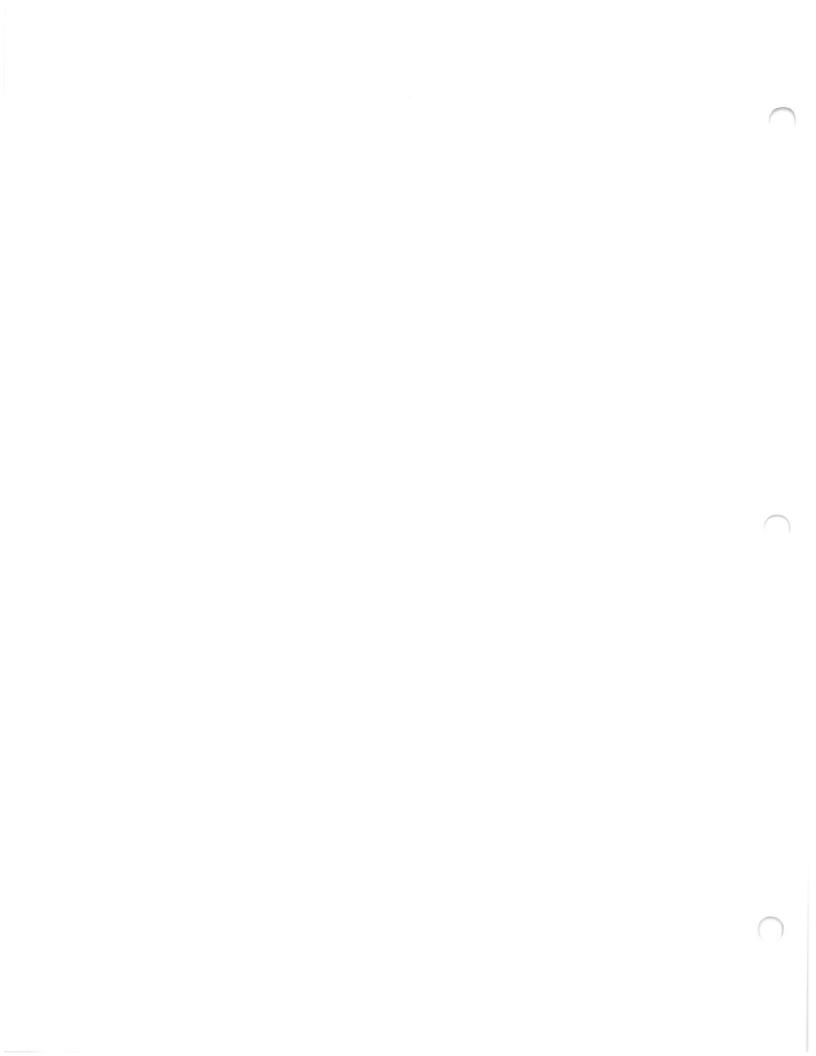
This is an introductory course covering the basics of Auto Body Repair including safety orientation, hand tools, power tools, equipment, basic metal straightening, and surface preparation.

Learning Objectives:

- Students will learn Body Shop safety
- Students will learn to repair dents properly using body fillers.
- Students will learn to properly use the tools of the trade.
- Students will learn about metal preparation.
- Students will learn how to properly straighten metal.
- Students will learn about proper sanding techniques.
- Students will learn about the different grits of sand papers, wet or dry, grinding discs, etc.
- Students will learn the basics of a collision, whether to determine if it's direct or indirect damage.

Course Learning Outcomes (Competencies)

• Students will learn to repair minor dents and to perform proper surface preparation



- Master proper usage of the tools of the trade, tool safety, body fillers and plastic repair.
- Understand the proper techniques of sanding and stripping techniques.

CRT105: Introduction to Refinishing (3 credits)

This course is an Introduction to Auto Refinishing. The course covers refinishing safety, refinishing equipment, refinishing products, proper use of equipment and refinishing techniques.

Learning Objectives:

- Students will demonstrate shop safety.
- Students must exhibit refinishing safety.
- Students will demonstrate proper use of refinishing equipment.
- Students will have the ability and skills of automotive refinishing.
- Students will touch on various use of refinishing products.

CRT110: Collision Repair Shop Management (3 credits)

This course will cover a shop layout, shop policies, shop maintenance, collision repair estimating, business cost and profits and customer service. Each student will design his or her own shop plans.

Learning Objectives:

- Students will learn Body Shop safety.
- Students will learn how to make a shop layout as if it was their own shop or business.
- Students will learn about costs and profits.
- Students will learn about labor times.
- Students will learn shop maintenance skills.
- Students will learn about profit management skills.
- Most importantly, students will learn about customer service.

Course Learning Outcomes (Competencies)

 Professionalism skills, management skills, advertising skills, actual collision shop observation, planning skills.

Course Learning Outcomes (Competencies)

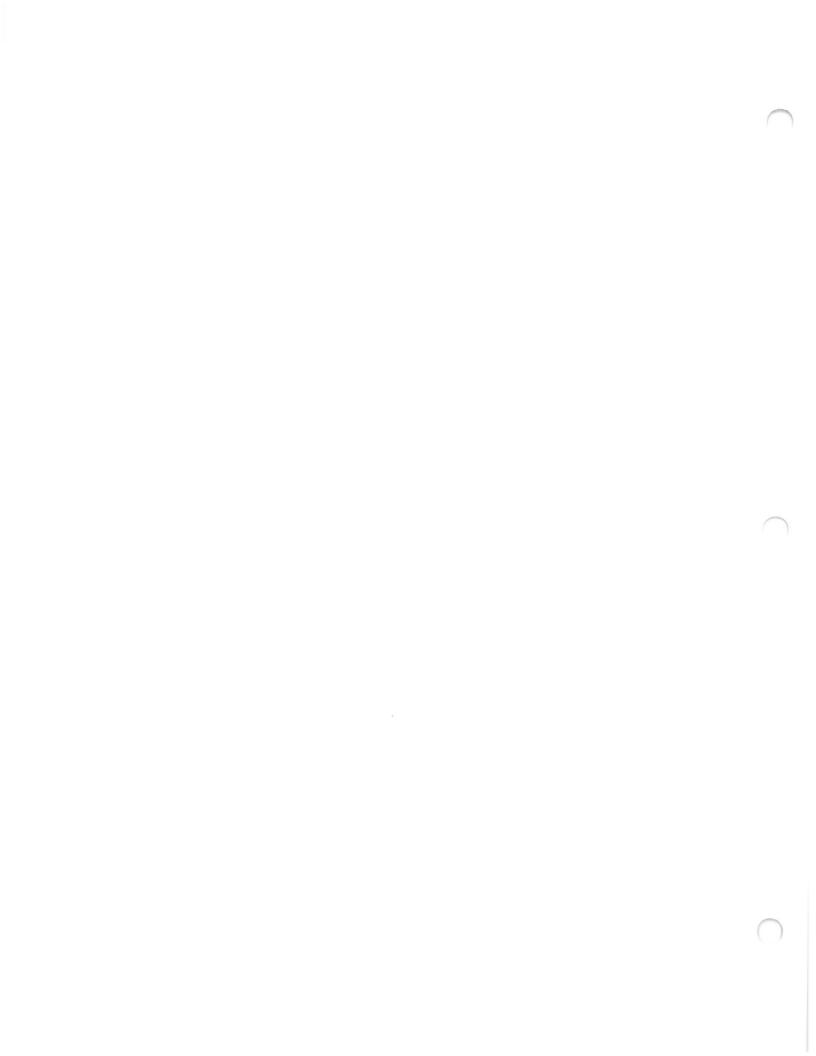
- Students will learn Refinishing safety.
- Students will learn to use refinishing equipment.
- Students will learn refinishing techniques.
- Students will learn to use Refinishing products.

CRT115: Metal Working (3 credits)

This course will cover metal working in the collision repair field, metal types and various metal working techniques will be covered, practical hands-on applications.

Learning Objectives:

- Students will demonstrate shop safety.
- Students will have the ability to identify all types of metals.



- Students will demonstrate how to stretch metal, shrink metal and form metal.
- Students will have the knowledge of metal working tools and equipment.
- Students will become familiar with mig welding techniques.

Course Learning Outcomes (Competencies)

• Students will learn metal forming, shaping and bending, metal safety, metal tools and equipment safety, hands-on practical application.

CRT120: Collision Repair II (3 credits)

A continuation course to the Intro to Collision Repair, this course is an in-depth study of collision repair featuring body fillers, panel replacement, and non-structural repairs, plastic repairs. Practical hands on applications are included in this course.

Learning Objectives

- The student must demonstrate advanced auto body straightening techniques.
- Proper selection and use of auto body fillers must be demonstrated.
- Auto body replacement panel fitment techniques will be implemented.
- Industry standard Auto Body welding techniques must be performed.
- Proper use of advanced auto body tools must be demonstrated.
- Knowledge of ASE standards, industry standards are required.

Course Learning Outcomes (Competencies)

- Students will learn to use proper straightening techniques.
- Make proper panel replacements.
- Learn proper auto body basic welding techniques.
- Learn to use advanced auto body tools and equipment properly.
- Students will learn to weld safely.

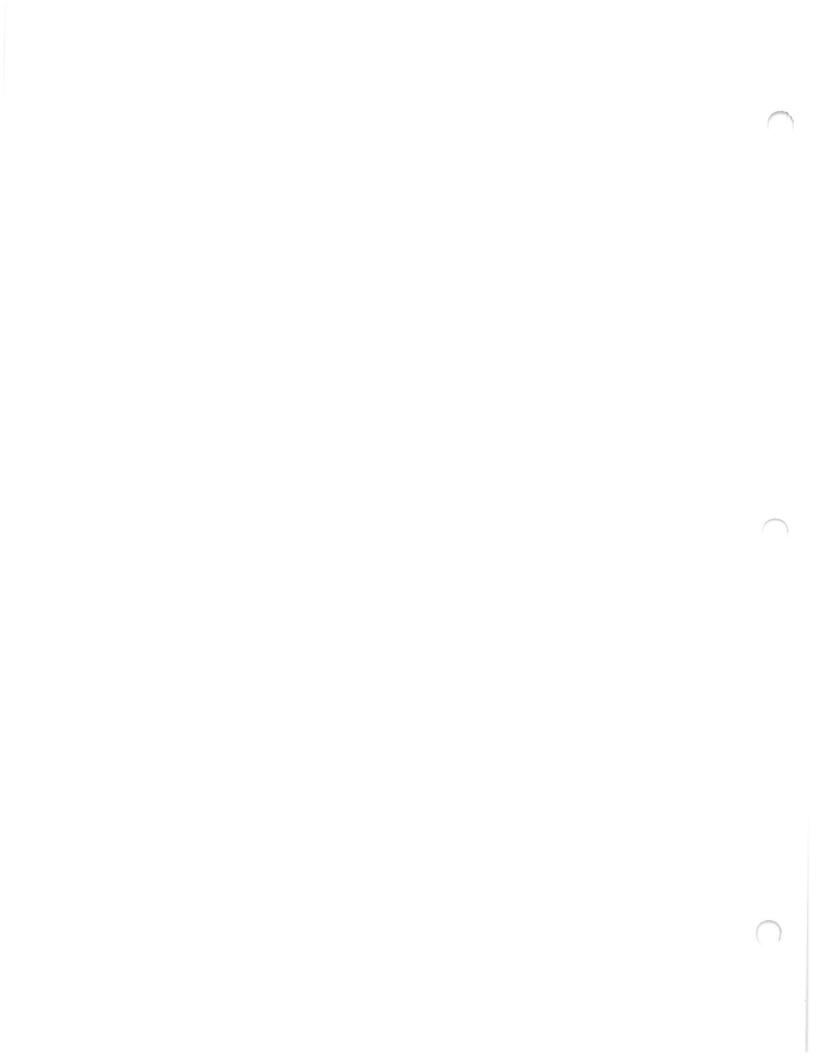
CRT125: Refinishing II (3 credits)

This course is a full in-depth study of refinishing featuring pain preparation, block sanding, spray booth management, masking, paint mixing, color matching, color sanding, buffing and undercoating.

Learning Objectives

- Students must demonstrate proper block and color sanding techniques.
- Students must exhibit spray booth management skills.
- Pain mixing and color matching techniques must be demonstrated.
- Automotive pain surface preparation procedures must be properly executed.
- Professional final paint application techniques must be demonstrated.
- Proper paint buffing skills must be demonstrated.
- Paint product selection, handling and disposal will be done in accordance to local and national standards.

Course Learning Outcomes (Competencies)



Date						
ot job						
_ Dat	e					
_ Dat	e					
_ Acti	ual Tim	e				
A	В	С	D	F	Grade	
4	3	2	1	0	points	
	6					
				-		
				0.0		
80 17	Gra	de poir	nts ave	rage		
		3.3				
	job Dat Act	Date Date Actual Time A	Date Date Actual Time A B C 4 3 2	Date	Date	

Curriculum Based Assessment Rating Form

Automotive and Collision Repair, 2010

Student Name		Scale Y=Yes N=	Scale Y=Yes N=No			
School Year			Do not rate an	y item		
Semester Taken			Not Observed			
Work Related Behavior	Midterm	Final	Specific Skills Outcome	Midterm	Fina	
1. Complies with attendance	YN	YN	19 Uses measuring to the			
2. Practices punctuality	YN	ΥN	19. Uses measuring tools	YN	YN	
3. Interacts with Instructor	YN	YN	 Identifies fasteners/parts, Reads, Interprets and app 	panels YN	Y N the	
4. Cooperates as a teamMember5. Seeks assistance	YN	YN	Services or Tech. Manuals 22. Comprehends the use of o	YN	YN	
Appropriately	YN	ΥN	different applications	YN	YN	
6. Works Unsupervised	YN	YN	23. Demonstrates job seeking	skills YN	ΥN	
7. Completes Tasks in Job shee	ets Y N	YN	24. Interprets environmental		Health	
8. Uses Good Judgement	YN	YN	Hazards	YN	YN	
9. Accepts constructive criticis	m Y N	YN	Removes, replaces & adju panels		arts	
Displays Initiative	YN	YN		YN	ΥN	
11. Displays Integrity	YN	YN	26. Performs Misc. repairs	YN	YN	
12. Displays Frustration	YN	YN	 Diagnose & repairs advance electronics 			
Good Manners and person	al			YN	YN	
Habits	YN	YN	28. Understands/follows oral			
Wears appropriate attire	YN	YN	20 Communicates and	YN	YN	
15. Safe use and proper care of	F		29. Communicates orally	YN	YN	
Equip.	YN	ΥN	30. Communicates in writing	YN	YN	
16. Other	YN	YN	31. Understands/follows writt			
17. Identifies hand tools	YN	YN	22 Amelian I	YN	YN	
18. Identifies Power tools	YN	YN	32. Applies related terminology	YN	YN	
		1 14	33. Applies related measureme	nt YN	YN	
			34. Applies related match comp	outation Y N	YN	
			35. Demonstrates problem solvi	ng YN	YN	
			36. Demonstrates computer lite		ΥN	
			37. Shows interest in occupation			
Comments						
Student Signature						
Instructor Signature			Date			

CURRICULUM-BASED VOCATIONAL ASSESSMENT (CBVA) RATING FORM

Lxceptionality			D	0 N	Yes OT I	RATIOBS	ΕA	NY	School Year(s) Grade(s) Scale Course Name: P = Proficient M = Pro. w/modification N = Not Proficient DO NOT RATE ANY Rater's Signature ITEM NOT OBSERVED
WORK RELATED BEHAVIORS: Dates	1	,							SPECIFIC SKILL OUTCOMES: Detes:
1. Complies with attendance 2. Practices punctuality 3. Interacts with teachers or supervisors 4. Cooperates as a team member 5. Seeks assistance appropriately 6. Works unsupervised 7. Completes task accurately & in timely manner 8. Uses good judgement 9. Accepts changes 10. Accepts constructive criticism Displays: 11. Initiative 12. Integrity 13. Frustration tolerance 14. Good manners and personal habits 15. Appearance required by situation 16. Safe use & proper care of materials/equipmnt. 17. 18.			YYYYYYYY	ZZZZZZZ ZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZ	X X X X X X X X X X X X X X X X X X X	NNN	1	YYYYYYY YYYNN N	32. Identifies power tools
GENERALIZED SKILL OUTCOMES: Detec:									MODIFICATIONS: List date, item #, and modification for each (M) rating.
21. Understands/follows oral directions		- 1	Y Y	N N		N N	1	N N	DATE ITEM# MODIFICATION
23. Communicates in writing	Υ	N	Y	N		N		N	
24. Understands/follows written directions 25. Applies related terminology			Y	77	Y		Y	N	
26. Applies related measurement			Y		Y		1	N	
	Y		Y	1	Y	1	Y	N	
	Ϋ́	- 1	Y	- 1	Y	20,000	1844	N	
	Y		Υ		Y			N	
	Y	1		1	Y	1	Y	- 1	Hen healt of form to list additional and Starting
onomo interest in occupational area	1	A	Υ	1A	T	IN	1	IN	Use back of form to list additional modifications or make general comments.

Name				
Activities	Number of Jobs	Number of Hours on Job	Level of Achievement*	Comments
Door or Hood Repair				Control of the Contro
Adjust Door				
Adjust Hood				
Adjust Door Glass				
Adjust Deck Lid or Gate				
Adjust Headlights				
General Fender Repair				
General Rep. Door or 1/4 Panel		ll o		
Replace Bumper				
Replace Grill				
Replace Hood				
lace Fender				
Replace Windshield				
Replace Door				· ·
rame Analysis		70		
Estimating				
Soft Plastic Repair				
Replace Door Skin				
Pulling Equipment Usage				
Replace 1/4 Panel				
Structural Repair Unitized	-			
roduction #1				
roduction #2				
Vater Leaks				,
tationary Glass				
MC				

NOTE: If fair or poor, please comment on why.

^{*} yel Of Achievement: Excellent, Good, Fair, Poor