

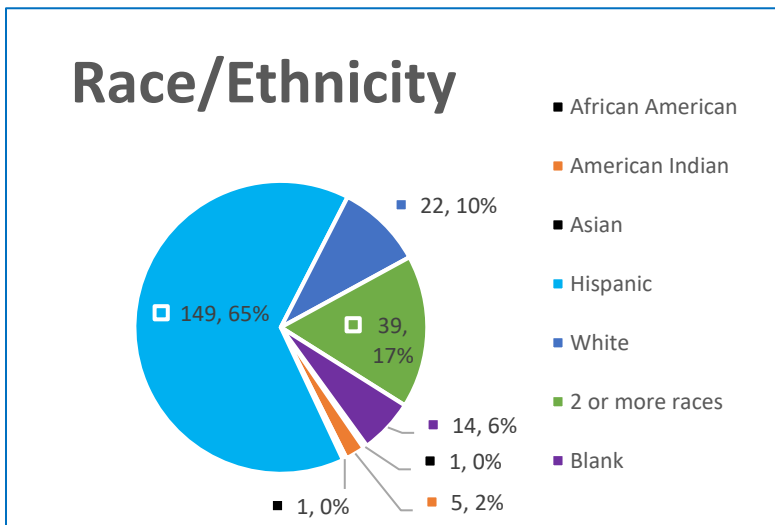


Office of Institutional Research & Reporting Student Retention Survey Results (N=231)

In a continuing effort to assess the effectiveness of campus life, support services, and gain a better understanding about the needs of our students, the Retention and Completion Committee conducted a Student Retention Survey in the Spring of 2018. The survey was disseminated to all students campus wide, which included degree seeking and non-degree students. With the assistance from the faculty, this survey was administered to students in their classes.

During this semester 1,134 students enrolled, 231 students responded to the survey for a 20.4% response rate. The location breakdown of respondents is as follows: Main Campus 205, Mora 7, Springer 8, Santa Rosa 2, and 11 of the respondents did not list a campus.

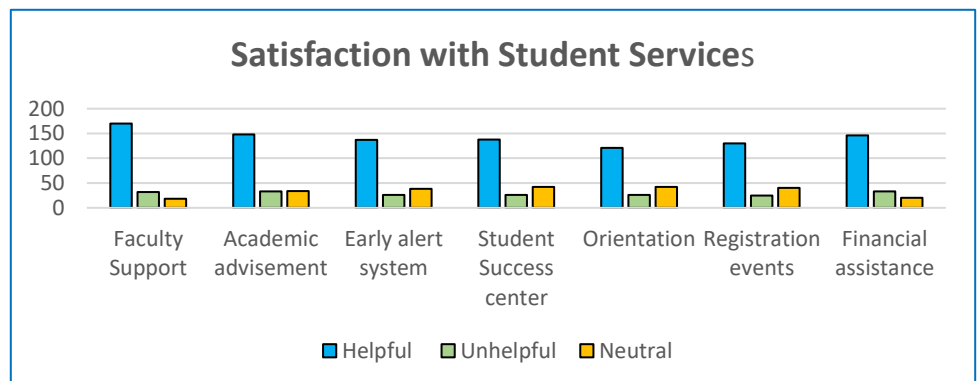
Demographic Information



The average age of the respondents was 22 and the average number of semesters completed was 3. This chart demonstrates the demographic breakdown of the survey respondents, from high to low: 65% Hispanic, 39% listed 2 or more races, 22% White, 14% did not respond, and 5% American Indian.

What did we learn?

According to the survey respondents, they find that the services that they receive at Luna Community College (LCC) are helpful.



Advisement

Students were asked how helpful they felt advisors were and to rate them on a scale from 1-5, the average rating was 4.14. When asked what services at LCC were most beneficial to completion of a degree, 41.6% listed advisement.

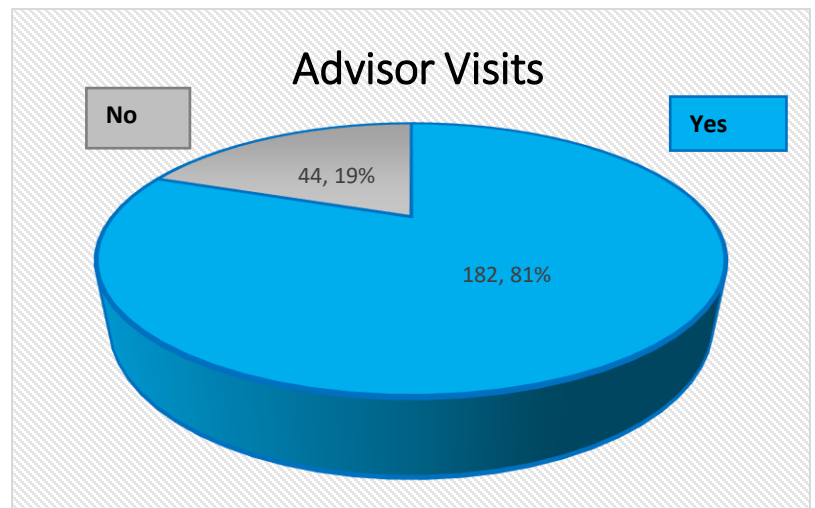
Listed below are the responses to the survey question, “How could advisors help you to better achieve your professional or academic goal?”

Response	Count
Help signing up for classes	25
Guidance toward academic/future goals	16
Earlier advisement	3
Individualized advisement	5
More contact	14
Be more knowledgeable about programs	11
More availability of classes	5
Transferability	6
Tutors/teachers	6
Positive experience	26

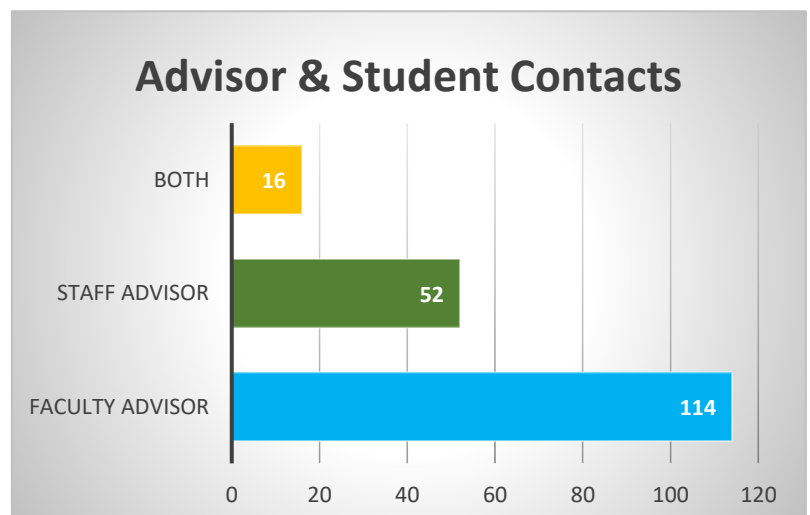
When meeting with academic advisors many of the respondents expressed the importance of having a “positive experience” and getting “help signing up for classes”.

In addition, respondents want to receive “guidance towards their academic/future goals” and want to be in “more contact” with their academic advisor, but they want an advisor who is also “more knowledgeable about their program” of study.

This chart shows the number and percent of advisor visits. 226 students responded to this question, 81% of the respondent’s meet with an academic advisor.



This chart shows that respondents are two times more likely to reach out to faculty advisors vs. a staff advisor. 182 students responded to this question, 62.6% of the respondent’s meet with a faculty advisor, 28.6% meet with a staff advisor, and 8.8% will meet with both.



Campus Life

Survey respondent's listed social gatherings/events as one of the most important features that they would like to see more of at Luna Community College. The long list of social events wanted on campus are listed below:

Student Focused Events

- Places for student to hang out
- Job and Career Fairs
- Specific program fairs
- Guest lectures
- More events for nursing students.
- Movie nights
- More clubs
- Homecoming
- More fun student activities.
- Any kind of events.
- Student organizations
- Student on student interaction
- School involved fairs and activities
- More spontaneous events such as games with prizes, music, dances, and trivia games.
- Everything, more academic events, community events, athletic events.
- Activities on campus
- More engaging events
- Sponsored student events
- I would like to see more activities. If we can get most of the student body to go to events. Luna can become a friendlier place.
- Student based events
- More social events
- More events where we can have fun and meet more students
- More student friendly activities
- More student involvement activities
- More student activities such as fun days or things to do around campus for students to meet other students
- Anything that gets students involved
- More student events and more student activities
- Events that would encourage greater attendance at this wonderful college
- BBQ, food, bake sales

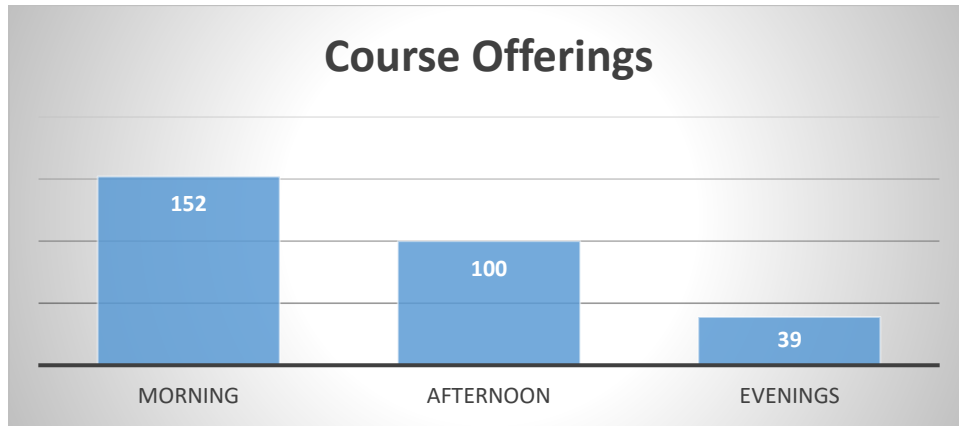


Sports/Games/Gaming

- I would like to see more athletics
- Field Day
- pickup games (volleyball, basketball etc.)
- more school spirit for our athletes
- work out based PE Classes
- More LCC sports support
- Sporting events
- More sports including dance, cheer, choir.
- More sports, more activities like a game center
- I would think more sports would be cool here at Luna
- Leagues, games, for students that aren't in softball or baseball.

Scheduling of Classes

The chart below shows the preferred times that survey participants would like classes scheduled. Participants were asked to fill out all the time blocks that applied to them. 152 of selected morning course offerings, 100 selected afternoon offerings.



The survey questions listed below were of concern to many of the respondents.	Responses to the questions were grouped together and are listed below:
<p>What aspects of LCC have been most challenging to your goal of completing your education?</p> <p>What type of improvements would you like to see in regards to student support?</p> <p>What is your biggest personal hurdle to completing your education?</p> <p>What are some resources lacking which could affect educational success at LCC?</p>	<ul style="list-style-type: none"> • Availability of classes • Lack of majors • Schedule conflicts • Athletics (scheduling conflicts) • Class Size • More classes/more class time • Class offering

Conclusion

Survey respondent's listed social gatherings/events as one of the most important features that they would like to see more of at Luna Community College. The college could benefit from hiring a full-time person that is solely dedicated to campus life.

According to the results most of the respondents would like to see courses offered during the day time, scheduling conflicts resolved, and more classes offered at different times of the day.

Survey respondents feel that technology resources at LCC are inadequate, they want more computer labs with functional computers, printers, and copiers. So that they can complete their course assignments on campus without having to go elsewhere. They also stated that online class support needs improvement.

Survey respondents found tutoring services very beneficial, but reported that they need more tutors within their department and at different times during the day.

Survey respondents stress and express their fears about not having enough time to complete their course work. They need to learn college survival skills so that they can learn how to manage their time and finances more effectively. Learn study skills on how to stay focused and motivated and gain skills that will help them in balancing their hectic life as college students, like their workloads, class schedule, and study times. These concerns could be addressed by offering first year and new transfer students a First Year Experience course.