



Virtual bookstore coming to Luna Community College

Luna Community College students will have an opportunity to buy their books through a virtual bookstore.

Luna and MBS Direct have partnered to ensure that students' textbook needs will be met. Beginning on Aug. 1, Luna students can order their textbooks for the fall semester.

MBS Direct was carefully selected to deliver the best value for Luna students. Among the benefits Luna students will receive from MBS Direct are:

- The nation's largest inventory of used books for cost savings
- All orders shipped in a timely manner
- Multiple payment options
- 100 percent return policy. Course materials must be returned within two weeks after the class start date or within 21 days of date shipped, whichever is later.
- U.S.-based customer service by phone or e-mail

In addition, each semester, MBS offers a Customer Loyalty Program that increases the amount Luna students will receive when selling back their books.

MBS Direct currently serve the needs of nearly half a million students nationwide, with over seven million books in their Columbia, Mo. facility. MBS Direct was developed to help institutions like Luna improve textbook services. The MBS Direct program ensures course materials will be available when academic terms begin. This program provides convenient ordering, accurate



and timely fulfillment, and better overall services for students.

MBS Direct will maintain a current list of Luna courses and materials, and in the event of any changes, they promptly notify students. Students may sell back their eligible textbooks to MBS using a convenient online buyback option.

Orders are shipped via UPS from MBS Direct within 24 hours (excluding weekends

and holidays).

Students may access the Luna online Virtual Bookstore 24/7 at: <https://bookstore.mbsdirect.net/luna.htm>.

Luna students will need a college-approved e-mail to order books from MBS Direct when using financial aid. If a student does not use financial aid for purchasing books, they can use their personal e-mail. Students are encouraged to use their Luna e-mail. The Luna Financial Aid Office encourages students to complete their file as early as possible to avoid any textbook ordering delays.

For more information, please call Luna Bookstore Manager Ron Duran at 454-2569 or e-mail him at rduran@luna.edu. Duran will have computers set up for student use to place online book orders and will give direct assistance as needed. Luna will no longer sell books on-site, but will continue to sell non-textbook items.

MBS has a call center open 24 hours a day seven days a week to address any issues. The number is 844-603-9960.

BOOK ORDERING PROCEDURE

Luna Community College's Bookstore Opens August 1, 2019

Welcome to MBS Direct

MBS Direct has partnered with your school to provide a customized online bookstore. This bookstore is built around a course-driven system that ensures you order and receive the right book, right on time. Your textbooks and course materials are shipped from a state-of-the-art warehouse that is fully operational 24 hours a day, 5 days a week.

As you purchase your course materials, keep your eyes open for Guaranteed Buyback titles. When you select these in-demand items, you will see the minimum amount you can expect when you sell your books back to MBS Direct*. This lets you take into account the actual cost of ownership for each GBB title.

Our books are covered by a flexible and noise return policy that makes sense.

Ordering From MBS Direct

- Visit your school's Online Bookstore
<https://bookstore.mbsdireot.net/luna.htm>
- Select your courses from your schedule
- View your course materials and select your preferred format
- Check out
- Select Guaranteed Buyback titles and save up to 70% off your course materials.

Our customer contact center is open 24/7, ready to take your order or answer your questions. Call them at **1-800-325-3252** or email them at customerservice@mbsdireot.net.

Please visit your online bookstore for your school's customized return policy and customer service help.

New
Hot off the press

Used
Save up to 25%

Rental
Immediate savings of up to 60%

eBooks
Faster delivery and savings of up to 80%

Guaranteed Buyback
Know how much you will receive when you sell your book back

FREE SHIPPING
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8/12 to 8/25/19

<https://bookstore.mbsdireot.net/luna.htm>

MBS DIRECT

Please note: Buyback Services are provided by MBS Service Company LLC. (MBS)

Luna faculty member Diana Bird loses home in fire



Left: Diana and Robert Bird's home seen here in ashes. Right: Diana Bird is pictured in her office.

Diana Bird has lived her life with faith. Perhaps now more than ever, Diana and her husband Robert will have to rely on that faith.

Diana is an adjunct faculty member in Luna's Allied Health Department, a job she's been at for the last 11 years.

On July 3, with one phone call, Diana's life changed in an instant. While visiting her son, daughter and son-in-law in Sacramento, she got a call from a neighbor.

"As soon as I got off the plane, my neighbor got a hold of me and said 'Something terrible has happened; you better sit down.' That is when we were told that our house had burned down to its foundation during the night," said Diana.

The Birds had a two-story home in Rio de la Casa in Cleveland, N.M., that Robert had built in 1993. The house was built for Diana's mom, who she took care of for 14 years. At her passing, Diana's mom willed the house to her.

The Birds did not have insurance for their home.

"The fire marshal said that the house was more than likely filled with smoke," said Diana. "If we would have been at home, we probably would have died."

Diana said that when they returned home, all that was left was the home's foundation and ashes.

"We found two plates," says Diana. "What hurts the most is the family albums and pictures that were lost in the fire. But we were grateful we weren't there. Our dogs were safe; we found them hunkered under our truck."

Currently the Birds are living with a neighbor. Her son owns a small, unfurnished home nearby where the Birds are eventually expected to live. Diana said that someday they would like to rebuild.

"We are grateful for what we have; we are thankful we have ourselves and our health," says Diana. "God spared our lives. He knows all the details. You can't depend on material things to make you happy. God is in heaven and he's watching over us. He will continue to take care of us. All the material things come and go."

Diana said that she has only cried once; it was when an elderly woman gave her a donation.

"I've been on the verge of crying several times," said Diana. "Luna employees have been great to us."

A donation set-up will be opened at a local bank at a later date.

LCC students, employees and family members participate in Fiesta Parade





Several Luna employees and students, along with their family members, participated in the most recent Fiesta Parade in Las Vegas. The Luna entourage was among the leaders of the parade.





Luna President Dr. Rolando Rael (left photo) speaks to Summer Youth STEM-Reading Camp students July 8 at the college. The five-week program is designed for students entering fifth through ninth grades and focuses on different Science, Technology, Engineering and Math subjects.

LCC STEM/Reading program students (bottom photo) learn how to use Geographic Information Systems. The camp gives students a great overview of how STEM is used in their everyday lives.



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Top left: Luna 2019 computer science graduates Nicholas Maestas (left) and Santiago Esquibel will be attending New Mexico Institute of Mining and Technology this fall in Socorro. Maestas is a 2016 graduate of Santa Rosa High School. Esquibel earned his GED in 2012.

Top right: Humanities advisor and instructor Rick Baca shares a lighter moment while serving as a guest recently on the Luna Half Hour Radio Show on KNMX. It was a return to the airwaves for Baca, who once worked in radio.



Luna students in an automatic transmission class learn from Auto Tech instructor Paul Vance recently. This particular class is a combination of classroom and shop time. Pictured from left are Vance, Ryan Duran, Conrad Romero, Marcus Garcia, John Johnson, John Garcia, Jesus Chavez and Adam Maldonado. For more information, call the Vocational Education Department at 505-454-2530.

Luna submits HLC Site-Visit Response

On July 9, Luna Community College submitted its formal response to the Higher Learning Commission's site-visit report, taking the next step toward maintaining its accreditation.

The response — and a face-to-face meeting with the HLC's Institutional Action Council Hearing Committee next month in Chicago — will weigh heavily as the HLC makes its determination on Luna's accreditation status. The college is currently on probation, having upgraded from the show-cause order issued in 2017.

LCC President Dr. Rolando Rael finalized the response with the assistance of Luna's Jesse Gallegos and Dave Kavanaugh. In early June, Rael enlisted help from faculty and staff

across campus in addressing each of the five HLC accreditation criteria as well as federal compliance. Groups of faculty and staff teamed up to tackle each of the criterion areas, responding to the report an HLC site-visit team had written based on its March 25-26 visit to the Las Vegas campus. The team found that while Luna is meeting 18 of 21 core components for accreditation, it had not met three, and several other core components had been met "with concerns." The president directed employees to devote attention not only to the components deemed "unmet" and "met with concerns," but to others as well.

"We want to be proactive as an institution, not only in keeping accreditation but in continually improving

what we do for our students and our communities," Rael said.

Rael thanked those who assisted with the response and hailed it as "a true team effort."

Rael said he wants to allow the HLC the opportunity to review the document — a 32-page main response and nearly 200 pages in exhibits — for completeness before posting an electronic copy of the response on the college website. He said he is hoping to do so as soon as possible.

"It's a testament to the commitment so many of us have to making Luna a truly exceptional place."

The HLC is due to make its accreditation decision in November.

UNM combined bachelor's-to-medical doctor students Samyuta Komaravolou, Holly Ray Kastendieck and Max Wilson Aycock provide a presentation on their community engagement activities during their summer practicum in Las Vegas. The presentation was in collaboration with El Centro Family Health Center and Luna's Area Health Education Center. Several members of the community attended the event, held June 26 at the LCC boardroom.

