



Student Success Center Annual Report

2017-2018

Coordinated by Student Success Center
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2017

Student Success Survey

STUDENT SATISFACTION SURVEY

Student Satisfaction Survey

As a continuing effort to assess the effectiveness of higher education in New Mexico and to assist Luna Community College we ask you to complete this brief questionnaire. The responses that you provide will remain confidential; results will be reported in summary only. Written comments will be re-typed and will also remain anonymous. Thank you for your assistance.

Please tell us a little about yourself. Please check one.

❖ **Gender:** Male 66 Female 97 ❖ Associate's Degree 91 Certificate 66 **Major:**

❖ **Campus:** Main Campus 112 Mora Satellite 20 Springer Satellite 1 Santa Rosa Satellite 1 Two or more 1

Race/Ethnicity

Age

African American	3	White	16	21 and under	60	35-39	9
American Indian		Two or More Races	2	22-24	25	40-49	9
Asian	1	Non Resident Alien		25-29	31	50-64	6
Hispanic	135	Unknown	3	30-34	9	65 and over	
Native Hawaiian/Pacific Islander	10						

❖ **Please rate your satisfaction with Luna Community College regarding the following issues:**

	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Does Not Apply
Curriculum/Instruction					
Quality of instruction in your major	108	47	1		
Quality of instruction outside your major	91	61	2		3
Quality of academic advisement	100	56	1		2
Availability of courses in your major	97	57	5	3	1
Quality of intellectual challenge of your program	102	56			
Support					
Adequacy of financial assistance (\$)	107	28			16
Quality of career counseling and advisement	89	63	2		6
Contact with faculty outside of class	96	57	1	1	4
Adequacy of laboratory facilities and equipment	92	61	3		2
Adequacy of library facilities	86	65	3	1	4
Adequacy of computer facilities	98	66		1	4
Overall Assessment					
Value of your education, relative to cost	113	43	2		1
Your sense of community on campus	95	57	1	2	
Your preparation for work or transferability	100	53		1	1
Your satisfaction with your college experience	104	51	1		

❖ What is MOST LIKELY to be your PRINCIPAL activity upon graduation?

Employment, Full Time	71	Purse Associate's Degree	20	Other (Please list below)	2
Employment, Part Time	14	Military Services	3		
Attend University	75	Volunteer Activity (e.g., Peace Corps)	1		

❖ To what extent has your experience with each of the following at this institution contributed to your learning and personal development?

	Very much	Quite a bit	Some	Very little	Did not participate in this activity
Student of campus government	19	25	24	12	61
Intercollegiate athletics	23	10	19	14	73
Student clubs or organizations	38	17	16	7	71
Community service	28	19	15	8	69
Internships (paid or unpaid)	26	13	13	9	77
Working with faculty on research	24	16	15	8	79
Attending a research conference	24	14	10	4	84
On-campus employment	21	16	13	6	81
Attending an Academic Training/ Competition	22	14	10	6	85

❖ Please comment on any aspect of your collegiate experience that you felt was a particular strength or a particular weakness in the areas of curriculum, instruction, academic support, or your overall college experience.

Attached below

❖ Will you be staying in New Mexico after graduation? YES 119 NO 7 UNCERTAIN 16

❖ If you had to do it all over again, would you attend college here? YES 120 NO 2 MAYBE 14

Comments:

Instruction was great

I learned so much from Staff

I was very satisfied with LCC, will recommend.

It was great.

I was nervous at first, but when I got in the groove of the studying, I found myself. Great School

I like my experience.

We Did It!

Cindy Armijo very helpful and courteous, mentor for all students

Blackboard really sucks.

Experience with Phi Theta Kappa made college so much more enjoyable

Great education option for local community. Highly affordable.

Loved It

My college experience was pretty good I have no complaints, my strength is that I'm good at auto body.

Definite strengths would be contacts and course work knowledge. I'd like to see more community involvement, sponsor

I had a great experience here at LCC

Overall college experience was good! Challenging classes, great instructors and cool classmates. Student life was a bust.

Working together as a whole.

Good campus, good help, and strong teachers.

Amazing experience, wonderful faculty.

Luna gave me a sense of community and made me feel welcomed.

All academic advisors were helpful with classes needed and scheduling. Instructors were knowledgeable in all areas.

The experience was very interesting, trying to accomplish everything that the college offered. I'm very happy with what

My college experience at Luna was very good.

Overall college experience was good, great staff and community.

Too much travel to make friends.

No work-study jobs. Not interested in all clubs, but was in student gov.

Blackboard issues always n no help from instructor Overall everything else was great.

Need more evening courses for non-traditional students

Overall campus was amazing. Felt comfortable asking questions.

Overall experience was great

Luna is good but need work on preparing us for the knowledge of nursing.

Instructors are very knowledgeable and helpful.

Great experience, good people, very enjoyable

I was very pleased with the way all of my instructors conducted learning the material in every class.

I had a very good experience.

Appreciate the online degree. Staff in Santa Rosa is helpful. Santa Rosa campus is great.

One particular weakness was having certain classes on certain semester. Like one class is only offered in the spring every

Luna.

Some classes that I needed for core requirements were rarely offered, and several times courses that I needed were can

Luna is very supportive and helpful.

Even with some of my instructors who I cannot say were fit for instruction, I can say that the experience here was good

did.

It was very simple to keep in contact with everyone on campus.

Was not on sight therefore had few to no experience with college activities.

Overall experience. I had excellent professors.

Instruction was fast, acceptable very informative and interesting

very beneficial and exceled in classes, instructors and tutors helped and great asset

My experience was one of support, encouragement, and recognition. Luna was my only option as a single mother. Extreme one on one time / need a better math/business department
Great experience, everything was good

Thank you for taking the time to complete this informational survey.

Congratulations and best of luck with your future endeavors!